



Telecare's Riverside County Mental Health Urgent Care

At Telecare's Riverside County Mental Health Urgent Care (MHUC) centers, we are here to help you find relief from distress and assist you in maintaining stability in your life.

We believe recovery starts from within and our job is to do whatever it takes to help you cope with crisis and gain skills to deal with your challenges more effectively. We have a multidisciplinary team of clinicians, psychiatric prescribers, nursing staff, and peer specialists who are all here to help you on your path.

Our services emphasize choice-making skills and harm-reduction techniques. We provide a safe, respectful environment where you can receive immediate, individualized assistance and a compassionate presence to stabilize symptoms, avoid the need for higher levels of care, and receive appropriate referrals to community-based resources.

What to Expect

Your recovery plan starts with you. Upon arrival, a diverse clinical team will provide an individualized assessment and work with you every step of the way to resolve your current crisis in ways that support your goals in life.

Our culture is based on recovery. We believe in respect and non-judgment, and we celebrate individual uniqueness. We care about the interpersonal relationships we develop so we can foster a supportive program setting.

Our staff are passionate, resourceful, and motivated. They are your partners in recovery.

Our goal is to be a place that helps you thrive, despite any challenges you might face along the way. We want you to be the leader of your recovery journey, and to create the life you want for yourself.

Locations

PALM SPRINGS

Riverside Desert MHUC

760-424-5602

2500 N Palm Canyon Drive
Suites A1-A4

Palm Springs, CA 92262

PERRIS

MHUC—Perris

951-349-4195

85 Ramona Expressway
Suites 1-3

Perris, CA 92571

RIVERSIDE

Western Riverside MHUC

951-509-2499

9890 County Farm Road
Bldg. #2

Riverside, CA 92503



“The goal of recovery is not to become normal.

The goal is to embrace the human vocation of becoming more deeply, more fully human.”

— PATRICIA DEEGAN, PHD, FOUNDER OF COMMONGROUND



Services

- Access to psychiatric providers, nurses, social workers, and other clinical staff
- Psychiatric assessment
- Medication evaluation and service
- Development of crisis and recovery plans
- Linkage and referral to community treatment resources including medical services

How to Access Services

- We accept all insurance and the uninsured
- Walk-ins welcome
- Referrals are also made by the Riverside University Health System-Behavioral Health (RUHS-BH) system of care or their designees (e.g., private inpatient psychiatric facilities)/law enforcement, emergency departments, mobile crisis response teams, homeless teams, substance use programs, county clinics, schools, family, and friends.

Admission Criteria

- Residents of Riverside County, ages:
 - **Riverside Desert CSU:** Serves youth and adults, ages 13+
 - **Mental Health Urgent Care—Perris:** Serves youth and adults, ages 13+
 - **Western Riverside Mental Health Urgent Care:** Serves adults, ages 18+
- Persons diagnosed with serious mental illness who are experiencing a mental health crisis who may also have a co-occurring substance use disorder.

Exclusion Criteria

We do not admit individuals who are having a medical emergency. These individuals are better served in a hospital emergency department.

Our Story

Telecare's crisis services are strength-based, empowering, person-centered, and recovery-oriented. Our Mental Health Urgent Care centers offer a calm and welcoming homelike environment where individuals in crisis will receive immediate assistance to stabilize acute symptoms and avoid inpatient hospitalization.

Telecare's Riverside County Mental Health Urgent Care programs are funded by Riverside University Health System.